

MEDICAID COMPLIANCE PROGRAM

Clinical Associates of the Finger Lakes (CAFL) has adopted the Medicaid Billing Compliance Program, Medicaid Compliance Program Policy, and Medicaid Code of Ethics, in accordance with federal and New York State laws and regulations to prevent, detect, and report incidents of Medicaid non-compliance, fraud and abuse.

All employees involved in the provision of, or claiming federal Medicaid financial compensation or reimbursement for school and preschool supportive health services are required to read and comply with the program and policy, and the governing federal and state statutes and regulations. All persons who are to be aware of CAFL's Medicaid Compliance Program include the chief executive officer (CEO) and other senior administrators, members of the Board of Directors, supervisors, and providers.

CAFL requires its employees to be aware of the agency's Medicaid Compliance Program. This awareness includes the responsibility to report suspected Medicaid compliance issues to the Medicaid Compliance Officer. All employees and service providers are required to report suspected fraud or abuse or other noncompliance problems. Failure to report suspected problems, assisting or participating in fraud, abuse or other non-compliant behavior, or encouraging, directing, permitting or facilitating such activities whether actively or passively will result in disciplinary action.

Suspected fraud, abuse or other non-compliance problems must be reported to CAFL's Medicaid Compliance Officer. If the Compliance Officer is not available, the report should be made to the CEO/Director. If the suspected violation is on an organization-wide level or by the Administration, the report should be made to the President of the Board of Directors.

CAFL has designated the Program Director as the Medicaid Compliance Officer. You may contact her by:

Cynthia (Cindy) Anderson
Office phone: 585 924 7207 x 112
Confidential line: 585 924 7207 x301
Cell phone: 585 329 1848
Email: andersoc@clinassoc.com
Address: 590 Fishers Station Dr. Suite 130, Victor, NY 14564
Office mailbox outside her office in the CAFL Victor office
Lockbox outside her office in the CAFL Victor office

All information will be strictly confidential. You will need not state your name. If you wish, you can provide the contact information. The Medicaid Compliance Officer will investigate each reported issue. The result of all investigations will be reported to the Administrative Team, and if appropriate, the office of the Medicaid Inspector General.